



What is infrastructure?

It's not just bricks, mortar and equipment!

Strategic Planning
Steering Committee Meeting

January 20, 2011

KU
THE UNIVERSITY OF
KANSAS

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Let's not forget

- KU Transit
- Parking
- Motor Pool
- Instructional services
- Student services
- FO maintenance and construction shops
- Design and Construction Management processes

Infrastructure also includes

- Information and Network Technology
 - Information management systems
- Human Resources and Payroll Management
- Purchasing
- Accounts Payable
- Accounts Receivable (ex. Student tuition bills)

Are we efficient and effective?

Some measures would indicate we are efficient

- Central staffing is relatively lean
- Routinely report on economies and efficiencies
 - \$9 million for FY 2008 and 2009
 - \$2.4 million in FY 2010 due to strategic sourcing alone

Over the last few years we have:

- Upgraded enterprise systems
 - Virtualized servers
 - Outsourced non-academic functions
 - Conducted energy audits
 - Improved recycling activities
 - Initiated strategic sourcing activities
- Plus many other initiatives that have made us more efficient and effective*

Maybe Not

There are an additional

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departmental staff required who have access to the payroll system and must also handle all these transactions

Let's Look Deeper

- Payroll Staff includes 8 full time staff
 - In calendar year 2010 they processed
 - 239,268 checks/advices
 - 1,793 student new hires
 - 2,092 student rehires
 - Etc

Efficient?

One More Example

- Central Accounting Services - 11 full time staff
 - In FY 2010 they processed
 - 56,845 BPC payments
 - 41,475 voucher payments
 - 3,889 SOV payments
 - 2,166 other transactions

Efficient?

Maybe Not

There are an additional

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departmental staff required who have access to the financial system and must also handle all these transactions

Many Opportunities

Over the years we have talked about:

- outsourcing non-academic functions
- streamlining business functions
- improving HREO processes
- reorganizing for greater efficiencies
- eliminating paper
- utilizing electronic workflow
- etc.

Many of the departmental staff who perform the above must also be experts in:

- Recruitment
- Purchasing
- Asset Management
- Depositing and safekeeping funds
- Facilities management
- Academic support
- Student services and the student system, etc.

Consider Organizational Transformation?

What is she talking about now????

Positioning the operational, administrative, and infrastructure units to contribute to the strategic planning success

Idea

- Others have had great success reinventing their infrastructure
 - Cornell
 - UC Berkeley
 - University of North Carolina
 - University of South Carolina
 - Seton Hall University
 - Purdue University
 - Boston College
 - Vanderbilt University
 - University of Florida

What could we do at KU?

- Potential engagement RFP is out
- Phase one would identify opportunities

- Will need to decide if/how to proceed
- What should we consider?
- How do we engage the campus?

Cornell

- Targeted annual savings \$75 million

- Realistically \$60 million

- “In the bank” now \$20 million